



## Health & Safety in Textile Services Operations, 9:45 am (60 mins)

**Introduction** by Shyju Skariah, Technical Services Manager, TSA

9.45 am

- The benefits of collecting the health and safety industry data
- What are the latest industry statistics on health and safety?
- Opportunities for TSA Members to participate in specific projects
- Accessing TSA Resources



**Continuous Tunnel Washers** by Richard Newton, Opeque

9.50 am

- Industry Code of Practice
- Best practices



**Managing Covid-19 related H&S claims** by Paul Clark, Willis Towers Watson

10.05 am

- Preventing potential claims arising from Covid-19 risks
- Knowing the law
- How to record and maintain evidence
- Main pointers to make the return to normality work for all



**Q&A with TSA Health and Safety Steering Group**

10.35 am

Panel members from TSA's Health & Safety Steering Group answering questions on everything relating to health and safety in textile services operations.



## SPEAKER PROFILE

**Paul Clark** leads the Claims Defensibility & Regulatory Practice for Willis Towers Watson. He has over 12 years personal injury litigation experience acting in a Defendant capacity for insurers and in-house within a local authority, this included handling files and managing a team within a law firm dedicated to providing a legal service to panel insurers.

Areas of expertise: -

- Consulting on the development and improvement of systems, policies, procedures and documentation including in relation to COVID-19.
- Delivery of Claims Defensibility and Regulatory reviews.
- Delivery of Mock Trials as well as writing and filming Mock Trials.
- Providing training for accident investigations and claims related document completion.
- Development of training within the Claims/ Regulatory Defensibility and Risk Defensibility practice

