

ISO 9001:2015 TRAINING

QUALITY MANAGEMENT SYSTEMS

Online 14 SEPTEMBER 2023



ISO 9001 is an internationally recognized quality management system (QMS) that allows organisations to enhance performance, increase customer satisfaction and gain a competitive edge.



OVERVIEW

Our industry processes millions of pieces of textile articles every week. Regardless of the end use, each of these textiles articles require quality management and process validation to ensure that products are suitable for purpose for every use.

Varying degree of quality management approaches are already implemented in laundries although it may not be part of a formal quality management system. This course will help you to understand the requirements of the standard in the context of a commercial laundry covering risks, opportunities, stakeholders, leadership, planning, resources, operational control, communication, design, performance evaluation (monitoring, management review and internal audit), nonconformance and improvement.

The course aims to give you the knowledge and confidence and understanding of what is required to implement a QMS compliant

with ISO9001:2015 and to make an informed decision whether to work towards accredited certification.

WHO SHOULD JOIN

The course is primarily aimed at quality assurance and production teams, internal auditors, management/directors/owners considering certification.

DATE AND TIME

The course runs from 9.30am-4pm on 14th September.

COSTS

This course is £100+VAT for TSA members and £200+VAT for non-members.

NEXT STEPS

To further details, or register your interest and book your spaces, please get in contact with Emily either on events@tsa-uk.org or telephone on **020 3151 5600**.