

# KEEPING CALM & CARRYING ON

A HIDDEN CORNERSTONE OF THE UK ECONOMY



**Laundry matters.** It may not be the most apparent of industries, but textile services sit behind practically every sector of the UK's economy. In delivering hygienically clean textiles and sustainable solutions, commercial laundries play a critical role in helping local and nation-wide businesses to operate successfully.

## WITHOUT A PROFESSIONAL LAUNDRY SERVICE



**90% OF HOTELS** (10-BED PLUS)  
WOULD BE FORCED TO CLOSE  
WITHIN **THREE DAYS**



**90% OF HOSPITALS**  
WOULD BE FORCED TO CLOSE  
AFTER **ONE DAY**



**PHARMA & FOOD  
PROCESSING FACTORIES**  
WOULD CLOSE  
FOLLOWING **ONE DAY**

WE PROVIDE SERVICES TO SO MANY SECTORS AND INDUSTRIES



## LOCAL COMMUNITY & WIDER ECONOMY



**£1.6bn**  
IN REVENUE



**£450m**  
IN EXPENDITURE



**£600m**  
IN **WAGES**



**£250m**  
in exchequer contributions  
**every year** DIRECT & INDIRECT

## PEOPLE, JOBS & SKILLS

DIRECTLY  
EMPLOYS  
**22,000  
PEOPLE**



SUPPORTS OVER  
**27,800  
FTE JOBS**  
ACROSS THE UK

ONLY **1/3** OF THE WORKFORCE  
PHYSICALLY HANDLE LAUNDRY

RANGE OF ROLES  
AVAILABLE



SALES | HR | FINANCE | IT | DRIVERS | LOGISTICS | ENGINEERS  
ADMIN | CUSTOMER SERVICES | PRODUCTION OPERATIVES



INDUSTRY APPRENTICESHIP SCHEME

## SUSTAINABLE SOLUTIONS

PROCESS UP TO

**75**



**MILLION**  
PIECES PER WEEK

HAVE ALWAYS  
BEEN PART OF  
CIRCULAR  
ECONOMY



CARBON  
REDUCTION

TEXTILE  
RECYCLING  
INDUSTRY  
SCHEMES



THAN A DOMESTIC  
WASHING MACHINE

**90% REDUCTION**  
OF SINGLE-USE PLASTIC BY 2025

**90**  
TONNES  
OF PLASTIC



**270**  
TONNES OF  
CARBON



In delivering  
hygienically  
clean textiles  
and sustainable  
solutions, the  
laundry industry  
plays a critical role  
in keeping vital  
sectors of the UK  
economy running.

The **Textile Services Association** is the trade association and the voice for the textile care services industry in the UK.

We represent over 150 independent commercial laundry and textile rental businesses. Our membership ranges from small family-run operations through to large, multi-national companies providing quality linen and workwear services to a range of market sectors throughout England, Scotland and Wales.

#### **TEXTILE SERVICES ASSOCIATION**

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Data provided from: 'The Economic Value of the Textile Services Sector to the UK Economy 2025 Edition, by Hatch.

