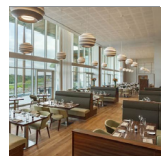
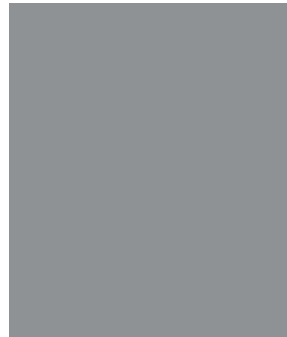
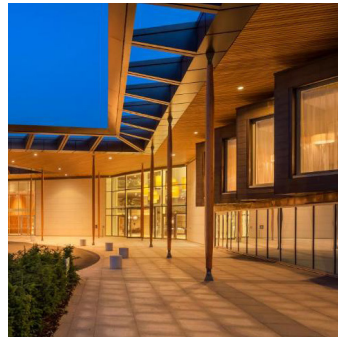
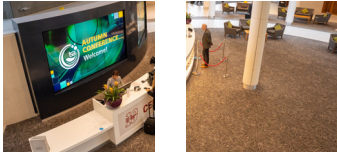




AUTUMN CONFERENCE

18-19 October 2023

Hilton St George's Park, Burton Upon Trent



INFORMATION PACK

THE EVENT

WEDNESDAY 18TH & THURSDAY 19TH OCTOBER

Your invitation to this year's Autumn Conference. Following feedback (thank you Peter Semple and others), we have slightly changed the format for the event. You'll now get almost double the content by arriving just a few hours earlier on the first day. We have also scheduled an earlier finish on the second day making it more accessible for everyone.

The whole event is designed to appeal to all your leadership teams and we believe the programme appeals to a broad spectrum. While day one provides you with all the latest news and key topics facing the industry with plenty of discussion opportunities, day two is the more traditional conference format focused towards motivating and inspiring your team for the challenges ahead.

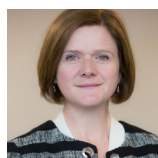
THE PROGRAMME DAY ONE | WEDNESDAY

- 13:00** **Supply Partner Meeting** in the Ron Greenwood Suite
- 14:00** **Registration & Coffee Break** in the Sir Bobby Robson Lobby
- 14:30** **Industry Update Session: Safety Matters** - Led by the Health & Safety Steering Group in the Ron Greenwood Suite
- Fire prevention & the setting up of a primary authority with the Government
 - Review of health & safety statistics
 - Publication of safe point of delivery for laundry
- 14:30** **Industry Update Session: People Matters** - Led by the People Steering Group in the Executive Drum
- Development of industry strategy for diversity and inclusion
 - Support training programme for mental health
 - Recruitment – how can we create a more attractive offer
- 15:30** **Coffee Break** in the Education Wing Breakout Area
- 16:00** **Industry Update Session: Our Industry Matters** - Led by the Lobbying Steering Group in the Ron Greenwood Suite
- Update of parliamentary cross-party meetings
 - Development of awareness messaging for our industry
 - Key focus Areas – Energy lobbying and multi-use products within the healthcare sector
- 16:00** **Industry Update Session: Environmental Matters** - Led by the Sustainability Steering Group in the Executive Drum
- Presentation of industry carbon footprint calculator
 - Our industry roadmap and toolkit to help laundries develop their own strategy
 - Removing single-use plastic from our operations
- 18:30** **Pre-dinner Drinks** in the Sir Bobby Robson Lobby
- 20:00** **Dinner** with entertainment in the Sir Bobby Robson Ballroom

Please indicate which sessions you would like to attend when completing your booking form

THE PROGRAMME **DAY TWO | THURSDAY**

- 08:45** Refreshments in the Sir Bobby Robson Lobby
- 09:15** Opening & Welcome by Charlie Betteridge, TSA
- 09:25** TSA Update - David Stevens, TSA
- 09:35** Keynote Address: Asifa Lahore
- 10:20** Coffee Break in the Sir Bobby Robson Lobby
- 10:50** Laundry Life Stories & Industry Updates
- 11:50** Keynote Address: Kate Nicholls, OBE, UKHospitality and Open Forum
- 12:30** Lunch in the Sir Bobby Robson Lobby
- 13:30** Industry Spotlight
- 13:50** Keynote Address: Sir Cary Cooper
- 14:40** Closing Remarks by David Stevens, TSA
- 14:45** Departure & Networking Coffee in the Sir Bobby Robson Lobby



THE KEY SPEAKERS



Professor Sir Cary Cooper CBE is the 50th Anniversary Professor of Organizational Psychology and Health at the Alliance Manchester Business School, University of Manchester. He is a founding President of the British Academy of Management, immediate past President of the Chartered Institute of Personnel & Development, former President of RELATE and President of the Institute of Welfare. He was the founding Editor of the Journal of Organizational Behavior, former Editor of the scholarly journal Stress and Health and is the Editor-in-Chief of the Wiley-Blackwell Encyclopaedia of Management.

He has been an advisor to the WHO, ILO, and EU in the field of occupational health and wellbeing, was Chair of the Global Agenda Council on Chronic Disease of the World Economic Forum then served for on the Global Agenda Council for mental health of the WEF, and was Chair of the Academy of Social Sciences. He was Chair of the Sunningdale Institute in the Cabinet Office and National School of Government and is currently the Chair of the National Forum for Health & Wellbeing at Work.

Professor Cooper is the author/editor of over 250 books in the fields of occupational health psychology, workplace wellbeing, women at work and occupational stress. He was awarded the CBE by the Queen in for his contributions to occupational health; and was awarded a Knighthood for his contribution to the social sciences.



Asifa Lahore is a drag artist, pushing the boundaries of what it means to be LGBT, South Asian and Muslim. Asifa came into the national spotlight in 2014 when she was censored by the Birmingham Central Mosque from discussing Islam and Homosexuality. This caused uproar in the British press and allowed Lahore the rare opportunity to speak openly on the topic.

Asifa also featured in Channel 4's groundbreaking documentary Muslim Drag Queens. Narrated by Sir Ian McKellen, it drew an audience of 1.1 million viewers. She has also received the Attitude Magazine Pride Award for activism and increasing visibility of the 'Gaysian' community

and been the face of and ambassador for various diversity campaigns. Asifa's impassioned activism on intersectionality, race, sexual orientation, gender, disability and religion has led her to speak at prestigious institutions such as the Lost Lectures, Channel 4 Diversity Festival, Women of the World Festival, the British Library and the Oxford Union. She is a host, singer and DJ and has performed in clubs, theatres and venues around the world. Her musings on world events have been featured in Winq, Attitude, Gay Times, The Independent and IB Times as well as being featured and interviewed for countless publications worldwide.

Asifa is also passionate about disability rights. She is severely sighted and suffers from a rare genetic eye disease which causes progressive sight loss. Asifa is a proud transgender woman and continues being a voice for intersectional Britain.



Kate Nicholls OBE was appointed Chief Executive of UKHospitality, the powerful voice representing the hospitality sector, in April 2018, having previously worked as CEO and Strategic Affairs Director of the ALMR. She was at the forefront of championing the hospitality industry during the COVID pandemic and driving support and recognition to the sector. After gaining a degree in English and a post-graduate diploma in Competition Law, Kate worked as a researcher in the House of Commons and European Parliament before joining Whitbread as Government Relations Manager, starting her career in hospitality in 1993. Kate was

Director at one of the largest independent public affairs companies, working with hospitality, retail and leisure accounts before establishing her own communications consultancy in 2000. She is a graduate of Fitzwilliam College, Cambridge and Kings College.

All these great speakers will be joined by additional guest presenters covering an array of industry-wide topics, and complimented throughout the day by the TSA Team of Charlie, Emma, Shyju and David.

THE HOTEL

This year's Autumn Conference takes place once again at the four-star flagship Hotel within the immaculate grounds of the National Football Centre, Hilton at St George's Park. As well as being a home from home for each of the 28 England national football teams, Hilton at St. George's Park is fully open to the general public and, set in the heart of the National Forest, is the perfect destination hotel for our Autumn Conference.

Centrally located in the country and easily accessible by road, rail and air, the hotel features a spa, an indoor pool with sauna and steam room, and a fitness centre. Stylish, innovative and elegantly designed guest rooms include air-con, high-speed internet, flat-screen TVs, minibridges, plus tea and coffeemaking facilities.

To find out more information please contact the hotel directly.



Hilton at St George's Park

Newborough Road
Needwood
Burton-on-Trent
DE13 9PD

BOOK YOUR PLACE

Do not book rooms via the hotel, all room bookings should be made via the TSA to secure the agreed rate.

Two-Day Conference Ticket: £140 +VAT

Dinner Ticket: £45 +VAT

Wednesday Night B&B: £120 +VAT

To book your place, please complete the Booking Form and return it to events@tsa-uk.org

If you have any queries at all, please get in touch with the TSA team:

T 0203 151 5600 E events@tsa-uk.org



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