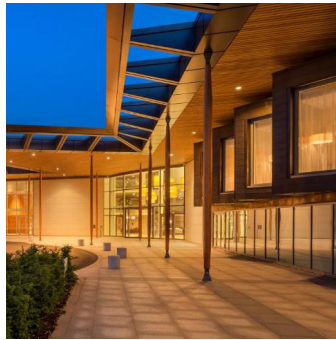
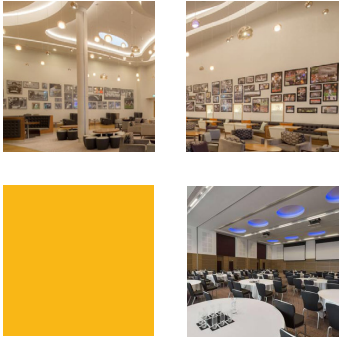




AUTUMN CONFERENCE

16-17 October 2024

Hilton St George's Park, Burton Upon Trent



INFORMATION PACK

THE EVENT

The Autumn Conference is again at St George's Park! Designed to appeal to all management teams it will provide you with the latest news and key topics facing the industry. The conference is a celebration of your hard work and following the feedback received, a similar format will be followed with industry workshops to kick start the event. We will then finish the first day with an industry dinner and entertainment. The second day will then be the more traditional conference programme with excellent keynote speakers and industry specific papers.

Can't wait to see you all - TSA Team!

THE PROGRAMME

DAY 1 - WEDNESDAY 16TH OCTOBER - MEETINGS, WORKSHOPS & DINNER

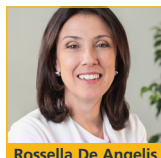
- 13:00** **Supply Partner Meeting** in the Terry Venables Suite (for supply partners only)
-
- 14:00** **Registration & Refreshments** in the Education Wing Breakout Area
- 14:30** **Industry Workshop: Fire Prevention In Laundries** in the Executive Drum
- A look at the latest technologies helping with fire detection with Brian Leisk from Securitas
 - Formation of a primary authority partnership with Mark Creighton from WorkNest
- 14:30** **Industry Workshop: Recycling End-Of-Life Workwear Garments & The Challenges Of PFAS** in the Terry Venables Suite
- Workwear brands Klopman and TDV Industries have partnered with Renaissance Textile at its new recycling plant in Laval, France. Rossella De Angelis will guide us through the opportunities and challenges in managing the end of life workwear garments.
 - How near are we to PFAS-free fabric, and how do we measure PFAS? We will be joined by industry expert Thomas Leucht who sits on the CEN standards committee
- 15:30** **Coffee Break** in the Education Wing Breakout Area
- 16:00** **Industry Workshop: Are You Tender Ready? Advice On The Rigours Of Completing The Modern-Day Laundry Tenders** in the Executive Drum
- How to support the NHS net zero & sustainable procurement ambitions and get yourself fit to compete within the various healthcare markets with Nicole Fletcher, Head of Net Zero and Sustainable Procurement, NHS England
 - Presentation on tender expectations now and going forward, with a focus on carbon and sustainability with Stuart Harker, Senior Carbon & Sustainability Manager, Accor
- 16:00** **Industry Workshop: Measurement & Establishing Your Microplastics Footprint** in the Terry Venables Suite
- A deeper dive into new microplastics standard with Shyju Skariah and Thomas Leucht
 - Panel discussion led by detergency suppliers
- 19:00** **Pre-dinner Drinks** in the main bar
- 20:00** **Dinner** with entertainment from magician Étienne Pradier in the Sir Bobby Robson Ballroom



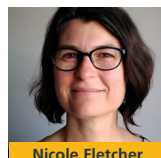
Brian Leisk



Mark Creighton



Rossella De Angelis



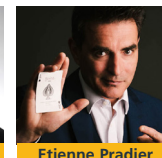
Nicole Fletcher



Stuart Harker



Thomas Leucht



Etienne Pradier

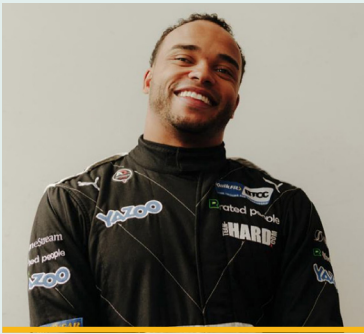
THE PROGRAMME

DAY 2 - THURSDAY 17TH OCTOBER - THE CONFERENCE

- 08:45** **Registration & Refreshments** in the Sir Bobby Robson Lobby
- 09:15** **Opening & Welcome** by Charlie Betteridge, TSA
- 09:25** **TSA Update** - David Stevens, TSA
- 09:45** **Unifying Cultures** with Dr Zaheer Ahmad MBE
- 10:30** **Coffee Break** in the Sir Bobby Robson Lobby
- 11:00** **Audit Overkill?** Sedex to present how they use auditing to deliver dynamic change throughout our supply chain
- 11:30** **Keynote Address** with Benita Matofska
- 12:30** **Lunch** in the Sir Bobby Robson Lobby
- 13:30** **Are You Ready For 2025? Update On HR and Employment Law** with specialist Heather Grant, Principal Employment Law Adviser from Worknest
- 14:00** **Keynote Address** with Nic Hamilton
- 14:50** **Closing Remarks** by David Stevens, TSA
- 14:55** **Networking Coffee & Departure** in the Sir Bobby Robson Lobby
-



THE KEY SPEAKERS



Nic Hamilton is a British Touring Car Championship driver. A notoriously competitive and tough sport, Nicolas has established himself as a potential future champion, an achievement in any context, but even more so for someone who was told as a child that due to his cerebral palsy he would never walk and would spend his life reliant on a wheelchair and that his eyesight was extremely poor and would deteriorate as he got older.

Not one to be told he can't do things, with determination, gruelling training and years of hard work he overcame aspects of his condition to move from wheelchair to walking unaided by the age of 17, and

he started to realise his dream: to be a racing driver. In 2015, Nicolas became the first disabled athlete to compete in the British Touring Car Championship and inspires both disabled and able-bodied individuals worldwide to show that pushing to better yourself regardless of your life situation is possible.

As well as racing Nicolas is focused on sharing his inspirational story and his belief that your ambition is limited only by your attitude. Delivered in his genuine, down-to-earth, friendly manner, Nicolas' keynotes recount his personal story of motivation, facing down challenges and overcoming adversity as well the lessons in teamwork that his sport has instilled. From a wheelchair user to motorsport history maker and record breaker. Something which was always seen as impossible has been completely proven. Hamilton's story and 'anything is possible' attitude inspires anyone and everyone who hears it.

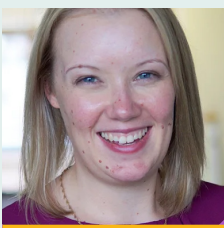


Benita Matofska is a renowned authority in sustainability, social innovation, and business transformation. Acclaimed as a world-leading speaker, changemaker, and climate change consultant, she employs social innovation techniques and global intelligence to inspire transformation for businesses, individuals and the planet. Benita acts as a catalyst for positive change in the corporate landscape and beyond. She emerges as a beacon, ensuring businesses secure their futures by fostering economic, social, and environmental values.



Dr Zaheer Ahmad MBE is a prominent voice in Diversity, Equity, and Inclusion (DEI). Currently serving as the Head of Unifying Culture at BDO, Zaheer has an extensive background in senior DEI roles at many leading organisations. He holds several advisory positions with prominent organisations including the British Academy of Management, NHS, Toyota Motors and the Premier League embedding DEI across their organisations. Throughout his career, Zaheer has contributed to various high-profile reports and projects, receiving numerous honours along the way. Named on the Global Diversity Top 20 D&I Professionals

list for three consecutive years, he was recently voted the most Inspirational & Influential DEI Leader by his fellow industry peers.



Heather Grant is a Principal Employment Law Adviser and focusses on supporting WorkNest Law's education clients (maintained and independent schools, colleges and universities) as well as charity clients. Heather is a qualified solicitor who has specialised in employment law throughout her career, variously advising various SMEs across the pub and leisure industries.

These informative and inspiring speakers will be complimented throughout the day by members of the TSA Team.



CONFERENCE **INFORMATION**

WEDNESDAY 16TH OCTOBER - MEETING, INDUSTRY DINNER & ENTERTAINMENT

Supply Partners: For all TSA Supply Partners, we will be hosting a catch up meeting at Hilton at St George's Park at 1pm in the Terry Venables Suite. A separate communication and agenda on this will follow.



Conference Overnight Arrivals: If staying at Hilton at St George's Park, the evening prior to the conference, you will be able to check-in for your room from 3pm onwards. Check-in is made via the hotel reception, who will assist with any accommodation queries. Please note, check out is at 11am.



Evening Dinner: This will be held in the Sir Bobby Robson Ballroom at the hotel. Please gather for pre-dinner drinks at 7pm and dinner will be served at 8pm followed by entertainment. There will be a seating plan to refer to on the evening which is designed to mix delegates up. Please let us know if you have any concerns with this as it is difficult to change on the day.

Set Menu: There is a set dinner menu of the following courses:

- **Starter** Smoked Salmon Presse with Horseradish and Dill, Pickled Fennel, Rainbow Salad, Radish, Pea Shoots, Sourdough
- **Main** Chicken Breast, Rainbow Carrots, Sun Blushed Tomato, Tenderstem Broccoli, Gratin Potato, Red Wine Thyme Jus (h)
- **Dessert** Apple Tarte Tatin, Salted Caramel Ice Cream (v)

Alternative Menu: If the set menu above is not to your liking or dietary requirements, the following options below are also available. Please let us know if you would prefer to change any of the set menu options to the choices outlined below:

- **Starter** Carrot, Red Lentil & Coriander Soup, Sourdough, Pumpkin Seeds (ve)
- **Main** Butternut Squash, Cumin Lentil Wellington, Mangetout Tenderstem Broccoli, Pomegranate (ve)
- **Dessert** Red Velvet Cheesecake, Raspberry Coulis (v)

Key: (v) = vegetarian (ve) = vegan (h) = halal

Please confirm your menu by Friday 20th September by emailing us on events@tsa-uk.org and let us know if you have any additional dietary requirements or if you wish to change the menu. Please note, if we do not hear from you, we will assume that the set menu is your preferred choice.

THURSDAY 17TH OCTOBER - THE CONFERENCE

Conference Registration: Registration will be open from 8.45am. Please register with TSA Staff just outside of the Sir Bobby Robson Lobby to collect your name badge (if not already received the day before) and conference programme. Welcome refreshments will be served during registration.

The Conference itself will be held in the Sir Bobby Robson Ballroom with a prompt 9.15am start.

A full delegates list of everyone attending the conference will be included within the printed programme. We are happy to send a delegate list on request, but a note a warning it does tend to change right up to the event! We will also send an up to date delegate list and programme before the event.



CONFERENCE **INFORMATION**

Parking Complimentary car parking is available on site.

Dress Code Business attire (smart casual) is requested for the conference but for the dinner you are more than welcome to wear casual attire.

Buddy Scheme We will once again be operating our Buddy Scheme to help ensure the event is inclusive and welcoming. Therefore, if you would like to be a Buddy, please let us know. Similarly, if it is your first conference and you would like to have a friendly face at the event, please get in touch.

Timings It would be appreciated if you adhere to all times for the conference programme, both as a courtesy to the speakers and your fellow delegates.

Lunch This will be served on the second day of the Conference and held in the Sir Bobby Robson Lobby. Please see the Conference programme for lunch timings.

Hotel Facilities If you wish to make use of any of the hotel's facilities during your stay, please contact the hotel directly to check availability and to make any bookings.

Extras Any extras such as food, drinks and telephone calls that are not included within the conference ticket may either be paid for by card or charged to your room to be settled before departure. The hotel accepts most major credit cards. If in doubt, please check with reception.

First Aid / Health & Safety Should you seek any medical advice or in case of a medical emergency, please inform the hotel or a member of the TSA immediately.

Assistance If you require any specific accommodations or adjustments to fully participate in this event, please let us know how we can best support you.

Feedback An online Slido survey will be available for attendees to complete on the day of the conference. To assist with the organisation of future TSA events, we would appreciate delegates' feedback.

GDPR Consent Your name will be printed on name badges and a delegate list for all attendees. If you do not want your name to be included on either, please contact us on events@tsa-uk.org stating your preference.

We will have a camera to capture highlights of the event which may be used for marketing purposes, please let us know if you do not want your photograph to be used.

If you have any questions at all, please do not hesitate to get in contact by calling us on **0203 151 5600** or by email on events@tsa-uk.org

Finally, we hope that you enjoy the conference!

WITH THANKS TO OUR PREMIUM SUPPLY PARTNERS FOR THEIR CONTINUED SUPPORT



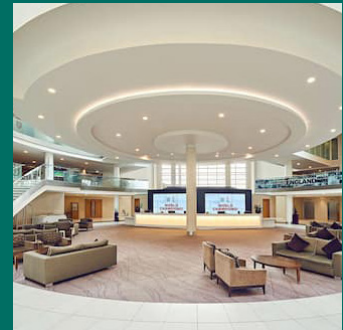
THE HOTEL

This year's Autumn Conference takes place once again at the four-star flagship Hotel within the immaculate grounds of the National Football Centre, Hilton at St George's Park. As well as being a home from home for each of the 28 England national football teams, Hilton at St. George's Park is fully open to the general public and, set in the heart of the National Forest, is the perfect destination hotel for our Autumn Conference.

Centrally located in the country and easily accessible by road, rail and air, the hotel features a spa, an indoor pool with sauna and steam room, and a fitness centre. Stylish, innovative and elegantly designed guest rooms include air-con, high-speed internet, flat-screen TVs, minifridges, plus tea and coffeemaking facilities. To find out more information please contact the hotel directly.

Hilton at St George's Park

Newborough Road
Needwood
Burton-on-Trent
DE13 9PD



BOOK YOUR PLACE

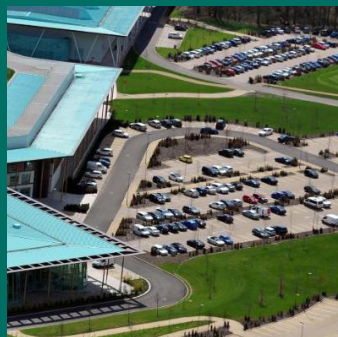
Please do not book rooms via the hotel, all room bookings should be made via the TSA to secure the agreed rate.

Conference Ticket: £140 +VAT | **Dinner Ticket:** £50 +VAT | **Wednesday Night B&B:** £125 +VAT.

To book your Conference place, please complete the Booking Form and return it to events@tsa-uk.org

If you have any queries at all, please get in touch with the TSA team:

T 0203 151 5600 **E** events@tsa-uk.org



Textile Services Association

Venture House, 2 Arlington Square, Downshire Way, Bracknell RG12 1WA

T 0203 151 5600 **E** tsa@tsa-uk.org **W** tsa-uk.org

