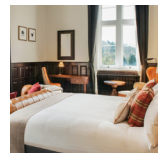
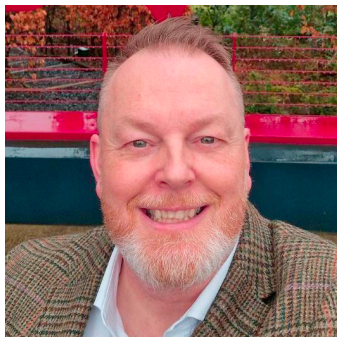




AUTUMN CONFERENCE

13-14 October 2026

DE VERE TORTWORTH COURT, COTSWOLDS



PROGRAMME

THE EVENT

This year's Autumn Conference is taking place in the Cotswolds!

Designed to appeal to all management teams, the conference will provide the latest news and insights on the key topics facing our industry. It is also an opportunity to celebrate all your hard work.

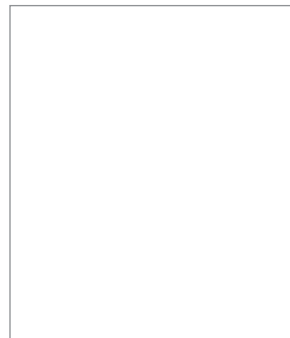
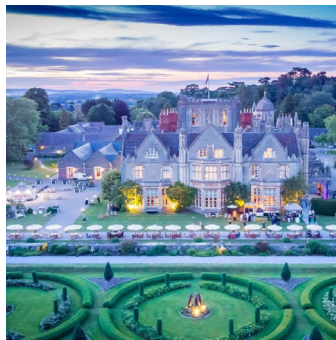
We will kickstart the event on day one with a range of industry workshops, followed by an industry dinner. Day two will feature our traditional conference programme, including keynote speakers that we hope you will find both engaging and motivational, alongside a variety of industry-specific papers throughout the day.

It will be great to see you all there and welcome you to the Conference - The TSA Team.

THE HOTEL

This year's Autumn Conference will be hosted at the beautiful De Vere Tortworth Court for the first time. A historic manor house in the south Cotswolds, De Vere Tortworth Court is a Grade II* listed hotel set within 30 acres of stunning grounds. Conveniently located near Junction 14 of the M5, it's within easy reach of Bristol, Bath, Cheltenham and London.

Blending centuries of history with modern comfort following a multi-million pound restoration, the hotel is ideal for meetings, events, business stays and Cotswolds breaks. Guests can explore the Victorian arboretum, enjoy seasonal dining, and benefit from free superfast Wi-Fi throughout the hotel and grounds. To find out more information please contact the hotel directly.



THE KEY SPEAKERS



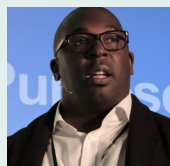
Penny Haslam is a former BBC business journalist, who regularly presented on TV including BBC Breakfast, the News Channel and Panorama. She also enjoyed a 20-year career producing and presenting on national radio stations, BBC Radio 4 and Radio 5 Live. She is a multi-award-winning motivational speaker on the topics of communication and confidence – her content is useful and entertaining, with one audience member describing her as “the female Michael McIntyre who speaks to business!”. Penny works with leaders and managers in organisations to enable them to communicate with confidence.

Caspar Craven is a leadership and mindset speaker who helps leaders choose their mindset, think boldly and act courageously. He delivers transformational thought-provoking experiences and provides real actionable takeaways to help achieve big bold goals by putting people first. The insights he delivers apply equally to building thriving teams both at work and at home. His experience comes from spending a career in transformational and volatile environments. He has also sailed around the world - twice! The first as a team leader on a trophy winning racing yacht, and the second time with his family team of his wife and three young children!



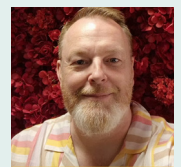
Mike Barry is a sustainable business transformation agent, committed to helping companies, value chains and sectors prepare for and succeed across sustainability. Formerly a Director of Sustainable Business at Marks & Spencer, Mike spearheaded its ground-breaking Plan A sustainability program. He co-chaired the Consumer Goods Forum’s sustainability work bringing the world’s largest retailers and fast-moving consumer goods brands together to work on issues such as deforestation, plastics and forced labour.

Martin Roach is an award winning designer and strategist at Brands with Values who primarily focusses on the subject of identity. Martin has worked with the likes of Fairtrade International, NHS, Goldsmiths and Barnardos. He also served as a director at the Association of Sustainability Practitioners and is a regular guest lecturer and speaker on the subject of brand and ethics.



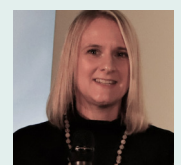
Adrian Walcott is an experienced and multi-award-winning brand marketer at Brands with Values, having worked for Eurostar, Barclays, Unilever, Nestle. Adrian’s specialism is in building brands from the inside out. He is also a Liveryman at the Haberdashers Company and an author and keynote speaker on brand, people and culture.

Sean Lidell is an award-winning trainer and consultant who combines professional expertise with lived experience of neurodiversity to create engaging, impactful learning experiences. He specialises in neurodiversity awareness, inclusive leadership, and workplace wellbeing, helping organisations to better understand and support their people. Drawing on over 15 years in the mental wellbeing sector and 20 years in corporate leadership with Lloyds and HSBC, Sean bridges the gap between lived experience and organisational change.



Stuart Murphy is the Head of Fleet Transformation for Royal Mail. He most recently led the team that oversaw the introduction of over 4,000 electric vehicles, 80 Bio-CNG fuelled trucks and the supporting infrastructure to Royal Mail’s fleet. With more than 20 years of experience, his successes in reducing emissions of the UK’s largest distribution fleet means that Stuart’s knowledge is sought after by fleets and industry professionals alike.

Professor Katie Laird is a Reader in Microbiology in the School of Pharmacy and Head of the Infectious Disease Research Group at De Montfort University. A familiar face after providing us with several presentations over recent years on research on the prevention of transmission of healthcare acquired infections, particularly research projects on C. difficile transmission on healthcare laundry, reducing the attachment of micro-organisms to textiles in the healthcare arena.



THE PROGRAMME

This year's conference, theme **Small Changes, Big Impact** reflects the idea that even small improvements can make a real difference. The conference has been designed to bring the industry together, recognise the hard work taking place across the sector, and provide an enjoyable experience for all attendees. Through a mix of presentations and practical discussions, we will explore simple ideas and approaches that delegates can take back to their laundry sites, as well as consider ways to support their own work-life balance.

DAY 1 - TUESDAY 13 OCTOBER - MEETING, WORKSHOPS & DINNER

11:30 **Registration Opens** in Westminster Lobby (Registration remains open throughout the event)

12:00 **Supply Partner Meeting** in Brunels (for supply partners only)

12:30 **Rolling Buffet Lunch** in Restaurant 1853

14:30 **People Topics in Focus** - led by workplace experts

Join us for an engaging and interactive session as we explore key people-focused topics that will help shape our future together:

- Employment Law Update – Stay informed on the latest developments and what they mean, with insights from David Eastwood, Worknest.
- Smarter Recruitment for the Future Workforce – Explore innovative approaches to attracting and retaining talent with Anne Kinsman, Department for Work and Pensions
- Workplace Wellbeing – Discover practical ways to improve workplace wellbeing, to better understand and support people, with expert insights from Sean Liddell, Via Vita Health.
- Open Forum – Opportunity to question, feed back, and discuss what matters the most to you.

Putting Sustainability Back on the Map – Shaping the Future Sustainability Steering Group led by Mike Barry, former Director of Sustainable Business at Marks & Spencer

- Progress So Far – Review work undertaken to date, key milestones achieved, and the foundations established for the TSA's sustainability agenda.
- Sustainability Roadmap & Strategy – Next steps for the roadmap, identify priority areas for action, and discuss how the industry can work together to achieve meaningful progress.
- Leadership & Collaboration – Consider the expertise, partnerships, and industry engagement needed to support long-term success and drive the sustainability agenda forward.
- Open Discussion – Share views, contribute ideas, and help shape the priorities and direction of the TSA Sustainability Steering Group.

Working Together to Protect Our Industry – Safety, Cyber Security, Health & Hygiene - with experts from H&S Steering Group, Cyber Security, and De Montfort University Research Team

- H&S Steering Group Update – The latest on safety guidance and compliance, sector data collection, and the development of an AI ergonomics app with Steering Group Co-Chair Gary Youngson, Elis.
- Cyber Security in Practice – A practical session covering risks, threats and pitfalls, key policies and requirements, an overview of cyber essentials and certification, and recommendations for improving cyber security in the workplace, with Luke Williams, Worknest
- Biofilm Research Update – latest developments from the De Montfort University research team and what they could mean for the industry.

16:30 **Networking Coffee** in Westminster Lobby

19:00 **Pre-dinner Drinks** in the Atrium

20:00 **Dinner** in the Westminster Suite

THE PROGRAMME

DAY 2 - WEDNESDAY 14 OCTOBER - THE CONFERENCE

- 08:30** **Registration & Refreshments** in Westminster Lobby
- 09:00** **Small Changes, Big Impact: Welcome to Conference 2026** by Charlie Betteridge, TSA Chair
- 09:10** **Inside TSA: Driving the Industry Forward** with David Stevens, TSA CEO
- 09:30** **Embracing Neurodiversity Across the Industry** with expert Sean Liddell, Via Vita Health
- 10:15** **Coffee Break** in Westminster Lobby
- 10:45** **The Bigger Picture: Why What You Do Matters** with Emma Kiviniemi Wilson, TSA MD
- 11:00** **Research That Helps Our Industry Stay Ahead** with Professor Katie Laird, De Montfort University
- 11:25** **The Future of Sustainable Transport** with Stuart Murphy, Head of Fleet Transformation, Royal Mail
- 11:50** **Keynote Address: Make Yourself a Little Bit Famous** with Penny Haslam, presenter & journalist
- 12:40** **Lunch** in Restaurant 1853
- 13:40** **How is Your Culture Supporting Your Strategy?** with Adrian Walcott & Martin Roach, Brands With Values, followed by an Industry Panel with Kevin Godley, CEO, CLEAN; Mark Franklin, CEO, Elis UK; and Simon Fry, Chair, Micronclean
- 14:25** **How Small Changes Can Have a Big Impact: Dare to Think Bigger** with Caspar Craven
- 15:25** **Conference Wrap-Up & Closing Reflections** with Emma Kiviniemi Wilson, TSA MD
- 15:30** **Networking Coffee & Departure** in Westminster Lobby



BOOK YOUR PLACE

Please do not book rooms via the hotel, all room bookings should be made via the TSA to secure the agreed rate.

Conference Ticket: £130 +VAT | **Dinner Ticket:** £55 +VAT | **Tuesday Night B&B:** £120 +VAT.

To book your Conference place, please complete the Booking Form by scanning the code below.



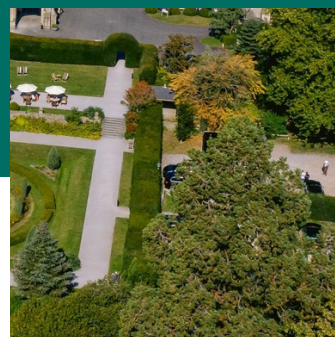
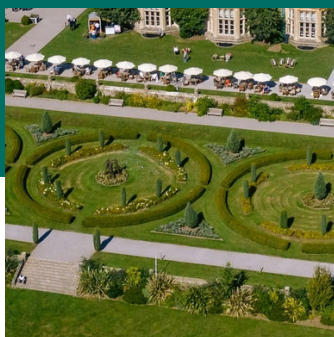
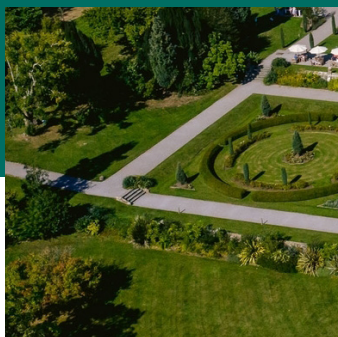
If you have any queries at all, please get in touch with the TSA team:

T 0203 151 5600 **E** events@tsa-uk.org

**DON'T
FORGET!**

SME 2-FOR-1 TICKET OFFER

Exclusive to TSA
Laundry Members, our
2-for-1 Ticket Offer
is available to make
conference attendance
more accessible for SME
businesses.



Textile Services Association

Venture House, 2 Arlington Square, Downshire Way, Bracknell RG12 1WA

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