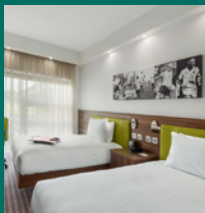




SPRING CONFERENCE

3-4 May 2023

Hilton St George's Park, Burton Upon Trent



INFORMATION PACK

THE CONFERENCE

The Spring Conference is back at St George's Park! Designed to appeal to all your management team it will provide you with the latest news and key topics facing the industry. Hopefully, it will also enlighten and entertain you so you can go back to work feeling refreshed and ready for the challenges ahead with fantastic keynote speakers to inspire and enjoy.

The conference is a celebration of your hard work starting with an industry dinner the evening before with some superb entertainment. Please book early as the event always sells out. Can't wait to see you all - TSA Team!

THE PROGRAMME

WEDNESDAY 3RD MAY - MEETING, INDUSTRY DINNER & ENTERTAINMENT

- 16:00** Supply Partner Meeting in the Graham Taylor room
- 18:30** New members Reception in the Sir Bobby Robson Lobby
- 19:00** Pre-dinner Drinks in the Sir Bobby Robson Lobby
- 20:00** Dinner with entertainment by illusionist, Keith Barry, in the Sir Bobby Robson Ballroom

THURSDAY 4TH MAY - THE CONFERENCE

- 09:00** Registration & Refreshments in the Sir Bobby Robson Lobby
 - 09:30** Opening & Welcome by Charlie Betteridge, TSA
 - 09:40** TSA Update - David Stevens, TSA
 - 10:05** Keynote Address with Keith Barry
 - 11:00** Coffee Break in the Sir Bobby Robson Lobby
 - 11:25** People Matter with Emma Andersson, TSA
 - The Personal Side of Giving People a Second Chance with Matt Bowes, Vision Linens
 - Menopause Awareness & Wellbeing at Work with Caroline Sidell, ViaVita Health
 - 11:55** CCA Update and Energy Market with Shyju Skariah, TSA and Paul Dilley, Fox Energy
 - 12:30** Lunch in the Sir Bobby Robson Lobby
 - 13:30** Association Partnership (1+1=3) with Joe Ricci, TRSA
 - 14:00** No Green Washing with Christoph Geppert, Grain Sustainability and Carmen Cardenal Pac, Ecolab
 - 14:25** Coffee Break in the Sir Bobby Robson Lobby
 - 14:55** Putting Out the Fire with Shyju Skariah, TSA; Mark Andrews, West Sussex Fire & Rescue Service; Gary Youngson, Elis
 - 15:30** Keynote Address with Natalie Fee
 - 16:30** Closing Remarks by David Stevens, TSA
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THE KEY SPEAKERS & ENTERTAINERS



Keith Barry is a world-renowned Mentalist, Magician & Subconscious Mind specialist. He inspires audiences to break through performance barriers and reprogramme their subconscious minds to accomplish their biggest goals. Keith helps businesses and their staff to excel in their professional and personal lives by guiding them to access their own subconscious minds. In doing so, he ensures they stay true to themselves without losing integrity and never compromising their values and morals. Keith's keynotes are engaging and fun-filled and interactive with a core corporate message at the forefront. At this year's Spring Conference we have Keith lined up for the entertainment on Wednesday evening and then presenting a keynote speech for the Conference.

Natalie Fee is an award-winning environmentalist, author, inspirational speaker and founder of City to Sea, a not-for-profit organisation running campaigns to stop plastic pollution. A warm, funny and passionate speaker, award-winning campaigner Natalie Fee gets straight to the heart of environmentalism, inspiring her audiences to reflect on the issues we're facing today whilst providing huge amounts of practical optimism. Without previous campaigning experience, a business model or strategy in sight, Natalie has grown the UK's fastest growing not-for-profit and now employs over 30 staff. Natalie inspires audiences whilst delivering a serious environmental message. She shows how one person can change the world, and how together we can change it faster!



Matt Bowes is Digital Director at Vision Linens and will present his unique personal experiences about being involved with our Giving People a Second Chance program.

Caroline Sidell is Managing Director at ViaVita Health and will talk about raising awareness and understanding regarding the menopause and general wellbeing in the workplace.

Joe Ricci is President and CEO of the Textile Rental Services Association of America (TRSA). His presentation will explore how we and the TRSA can work more closely and effectively together.

Mark Andrews is Deputy Chief Fire Officer at West Sussex Fire & Rescue Service. He will be representing the National Fire Chief Council in helping our industry with his knowledge of fire prevention partnerships.

Paul Dilley is Managing Director at Fox Energy. Paul will present the very latest energy market updates relevant to the laundry industry.

Christoph Geppert at Grain Sustainability focuses on implementation within various businesses and he joins us again at our spring conference to present the progress of our Industry Roadmap for sustainability.

Carmen Cardenal Pac is Programme Lead at Ecolab and will present the challenges, potential impact and the solutions for PFAS and microplastics.



CONFERENCE INFORMATION

WEDNESDAY 3RD MAY

Supply Partners: For all TSA Supply Partners, we will be hosting a catch up at Hilton at St George's Park at 4pm in the Graham Taylor room. A separate communication and agenda on this will follow.

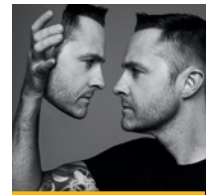
New Members Reception: To welcome all new members of the TSA, we will be holding an informal reception at 6.30pm in the Sir Bobby Robson Lobby. Please let us know if you plan to attend.

Conference Overnight Arrivals: If staying at the Hilton St George's, the evening prior to the conference, you will be able to check-in for your room from 3pm onwards. Check-in is made via the hotel reception, who will assist with any accommodation queries.

Evening Dinner: This will be held in the Sir Bobby Robson Ballroom at the hotel. Please gather for welcome drinks from 7pm and dinner will be served at 8pm followed by entertainment from by illusionist, Keith Barry. There will be a seating plan to refer to on the evening.

Set Menu: There is a set dinner menu of the following courses:

- **Starter** Tomato and Roasted Red Pepper Soup (ve)
- **Main** Cajun Chicken Breast, Gratin Potato with Red Pepper and Tomato Jus
- **Dessert** Raspberry and Frangipane Tart (ve) (n) (gf)



Alternative Menu: If the set menu above is not to your liking or dietary requirements, the following options below are also available. Please let us know if you would prefer to change any of the set menu options to the choices outlined below:

- **Starter** Ham Hock Terrine with Golden Beetroot Piccalilli
- **Main** Sweet Potato, Onion Marmalade Seeded Tart, Layered Potato, Tenderstem Broccoli, Tomato Sauce (ve)
- **Dessert** Mademoiselle Biscoff Speculoos Cheesecake (ve)



Please confirm your choices by Friday 14th April by emailing us on events@tsa-uk.org and let us know if you have any additional dietary requirements and/or if you wish to change the menu.

If we do not receive a response, we will assume the set menu is your preference.

THURSDAY 4TH MAY

Conference Registration: Registration will be open from 9am. Please register with TSA Staff in the Sir Bobby Robson Lobby to collect your name badge (if not already received the evening before) and conference programme. Welcome refreshments will be served during registration.

The Conference itself will be held in the Sir Bobby Robson Ballroom with a prompt 9.30am start.

A full delegates list of everyone attending the conference will be included within the printed programme.



CONFERENCE INFORMATION

Parking Complementary car parking is available on site.

Dress Code Business attire (smart casual) is requested for the conference but for the dinner you are more than welcome to wear casual attire.

Buddy Scheme We will once again be operating our Buddy Scheme to help ensure the event is inclusive and welcoming. Therefore, if you would like to be a Buddy, please let us know. Similarly, if it is your first conference and you would like to have a friendly face at the event, please get in touch.

Timings It would be appreciated if you adhere to all times for the conference programme, both as a courtesy to the speakers and your fellow delegates.

Lunch A stand-up buffet lunch will be served on the day of the Conference with a selection of hot and cold dishes. This will be held in the Sir Bobby Robson Lobby. Please see the conference programme for lunch timings.

Hotel Facilities If you wish to make use of any of the hotel's facilities during your stay, please contact the hotel directly to check availability and to make any bookings.

Extras Any extras such as food, drinks and telephone calls that are not included within the conference ticket may either be paid for by card or charged to your room to be settled before departure. The hotel accepts most major credit cards. If in doubt, please check with reception.

Smoking Policy A no smoking rule will apply in all parts of the building. There are designated smoking areas within proximity of the building. Please check with reception for details.

First Aid / Health & Safety Should you seek any medical advice or in case of a medical emergency, please inform the hotel or a member of the TSA immediately.

Special Assistance / Pre-existing Medical Conditions Please let us know, so we can make any necessary adjustments.

Feedback Forms Forms will be available for attendees to complete on the day of the conference. To assist with the organisation of future TSA events, we would appreciate delegates' feedback.

GDPR Consent Your name will be printed on name badges and a delegate list for all attendees. If you do not want your name to be included on either, please contact us on events@tsa-uk.org stating your preference. We will also have an onsite-photographer capturing highlights of the event which may be used for marketing purposes, please let us know if you do not want your photograph to be used.

If you have any questions at all, please do not hesitate to get in contact by calling 0203 151 5600 or by email on events@tsa-uk.org. Finally, we hope that you enjoy the conference!

WITH THANKS TO OUR PREMIUM SUPPLY PARTNERS FOR THEIR CONTINUED SUPPORT



THE HOTEL

This year's Spring Conference takes place at a four-star flagship Hotel within the immaculate grounds of the National Football Centre, Hilton at St George's Park. As well as being a home from home for each of the 28 England national football teams, Hilton at St. George's Park is fully open to the general public and, set in the heart of the National Forest, is the perfect destination hotel for our Autumn Conference.

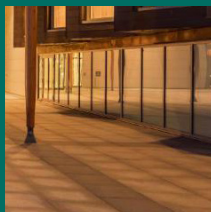
Centrally located in the country and easily accessible by road, rail and air, the hotel features a spa, an indoor pool with sauna and steam room, and a fitness centre. Stylish, innovative and elegantly designed guest rooms include air-con, high-speed internet, flat-screen TVs, minifridges, plus tea and coffeemaking facilities.

To find out more information please contact the hotel directly.



Hilton at St George's Park

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Textile Services Association

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