



APPRENTICESHIP TRAINING:

Textile Care Operative
Level 2

Develop your commercial
and dry/wet laundry skills



NTG
TRAINING

Course Overview



We offer employers of commercial cleaning operatives the opportunity to close a skills gap within their business by recruiting high-calibre apprentices or upskilling of existing staff through our **Textile Care Operative Apprenticeship** training programme.

Typical job roles for this course include: Laundry Operative, Production Operative, Garment Cleaner, Dry Clean Operative, Wet Clean Operative and General Laundry Operative.

Usual responsibilities for someone looking to complete this qualification are: sorting and identifying incoming products, often using technology; ensuring the product is high quality and fit-for-purpose; working safely and efficiently whilst minimising the impact on the environment; rectifying basic faults; classifying products for appropriate cleaning processes; using appropriate chemicals to undertake the cleaning process, e.g. bleach; operating specialist equipment/machinery to process products in line with standard operating procedures (SOPs); drying and finishing products whilst adhering to company quality procedures; and preparing and packing items for dispatch to meet customer requirements.

By engaging NTG Training to deliver this apprenticeship programme, you can recruit and train new high-calibre apprentices or upskill your current commercial cleaning operatives through investment in training and development.

Over a 13 month period, through a blended learning approach using online training and face-to-face workshops, candidates will develop their knowledge and skills in areas such as: cleaning processes, finishing and machine usage, quality, health & safety, environmental, IT, communications and time management, all to a level 2 standard.

Why hire an Apprentice?



LEARN ANYWHERE, ANY TIME

Our blended, flexible learning approach combines face-to-face and online learning so it doesn't interrupt business operations



FILL ANY SKILLS GAP

Train people to have the exact skills you need to grow your business



STAFF RETENTION

Staff typically feel loyal to employers who have invested in their training, and are more engaged and motivated to stay



COST EFFECTIVE

As companies receive funding for each apprentice they take on, it means they don't have to spend as much to recruit staff

Apprentix – flexible e-learning software

Apprentix is a collaborative e-learning and e-portfolio management system for apprenticeship training. It offers a user-friendly "Netflix-style" interface for apprentices, giving over 200 hours of high quality online learning for each standard.

Apprentices have access to all the e-learning courses on the system free of charge in addition to the courses built into the apprenticeship package. These can be accessed online anytime, from anywhere, to meet your business needs and saving you time and money.



What does the Apprenticeship cover?

During this course, learners will complete training and activities to cover the modules below.

Industry Background

- The sector history and the current role in the economy and future trends.

Health and Safety

- Health and Safety at Work Act
- Control of Substances Hazardous to Health regulations (COSHH)
- Other regulations
- Manual Handling

Company

- Their company services and structure, and their role within it
- Employment rights and responsibilities

Quality Standards

- Quality Management
- Environmental Management
- Health & Safety

Environmental Practices

- Impact of sector processes on the environment
- Efficient use of resources
- Recycling, reuse and safe disposal of waste

Finishing Processes

- Impacts on the quality of the finished product and on different fabric types

Technology and IT

- The benefits of IT, technology and systems and how they are used within the industry

IT and Equipment

- Using Information Technology and Equipment safely and efficiently
- Minimising your impact on the environment
- Complete correct documentation

Washing

- Process Items
- Ensure washing is prioritised

Finishing

- Finish the product in line with customer quality standards
- Quality check the finished products

Behaviours

- Health and Safety-first attitude
- Self-motivated
- Flexible
- Positive and respectful

Cleaning Processes

- Stain removal
- Creasing
- Colour loss
- Greying and yellowing
- Impact on different fabrics

Machine breakdowns and Failure

- How breakdowns, stoppages and failure impact on production
- How to identify and escalate potential hazards and issues
- Simple machine corrections and adjustments

Communication and Time Management

- Communicate with internal and external customers
- Team work
- Effectively self-manage their time and control

Sorting

- Sort, classify and identify products for processing
- Work-flow scheduling to meet demands

Drying

- Dry items to achieve the quality of product in a timely manner to fit in with operational demands

Sorting & Packing

- Sort and pack items ready for return to the customer
- Ensure all products are packed to the correct quantity and type

Course structure

These modules are completed through workbooks, practical sessions and observations and have been designed to meet the Textile Care Operative Standard.

Optional Pathways

Learners completing this standard will be able to choose from one of two optional pathways, dependent on their job role.

Commercial Laundry

- Healthcare sector
- Food sector
- Work-wear sector
- Clean room sector
- Hospitality Sector

Dry/Wet Cleaning

- Customer interaction
- Solvents
- Spotting/specialist materials
- Receiving items
- Care labelling and fabric identification

What qualifications will you get?

This course is designed with you in mind. We work with you to develop your employees and deliver up-to-date and relevant skills to enable them to support and manage teams throughout your company efficiently and effectively. Learners will get:

- Textile Care Operative Level 2 Standard
- Level 1/2 Function Skills Maths*
- Level 1/2 Functional Skills English * ** If required*

End Point Assessment

After 12 months, the learner will have completed their Functional Skills qualifications and completed all modules within the course. They will then be ready to progress to EPA (End Point Assessment). This includes:

Multiple Choice Knowledge Exam

A 30-question multiple choice exam lasting one hour. The learner is tested on the knowledge they have learnt throughout their apprenticeship. The pass mark for this is 60% and you can either get a pass or a distinction.

Practical Skills Assessment

The learner will complete an assessment of their practical skills; consisting of a walk-and-talk, direct observation and questioning on a one-to-one basis with an independent assessor. They will be assessed on their skills and behaviours around the 5 stages of textile care: sorting, washing, drying, finishing and sorting/packing

Develop your Textile Operatives Today

We offer a complimentary consultancy service to ensure we find the best qualification for you and your business.

Contact us to discuss this opportunity further.

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